

# Natomas Unified 2021 Graduation Ceremony

## Frequently Asked Questions

### **How do I get tickets?**

Detailed information on how to receive tickets will be shared with the graduates in late May. Each student will receive an email with step by step instructions on how to claim their 6 tickets.

### **Will my infant require a ticket?**

Any children under the age of 2, do not require a ticket to enter, but must remain in an adult's lap.

### **What are your Covid-19 safety protocols?**

A detailed listing of safety protocols for Sutter Health Park can be found [here](#).

### **What can we bring into the stadium?**

A sealed bottle of water. The clear bag policy will be in place. **Clear Bag Policy:** For the safety of our security staff and guests, to avoid touching attendees' personal items, Sutter Health Park is enforcing a small clear bag policy and will ask guests to open their own bags for inspection. If guests come with a bag that is not clear, they will be asked to return it to their vehicle. All guests will pass through a metal detector upon entry as well.

### **Are we allowed to bring balloons, flowers, and blow horns?**

Blow horns and other noise making devices are not permitted inside Sutter Health Park. Balloons are also not permitted, as they can interfere with other guests' experience and site-lines. Flowers are permitted.

### **Will there be areas for guests with disabilities?**

Yes. Americans With Disabilities Act-accessible seating areas are available. The areas will be separated by at least 6 feet for social distancing. When ticketing becomes available, graduates may request ADA accessible seating when requesting tickets if their guest(s) require accessible seating to their principal. The seating will be based on lottery seating.

### **Will there be a rehearsal?**

No, there will not be an in-person rehearsal. However, school sites will work with their graduating seniors to prepare them for what to expect and where to go for the ceremony.

### **I am not familiar with Sutter Health Park. Where do we park and enter?**

Beginning the week of May 17th, each school website will have 2021 Graduation Ceremony information, with detailed traffic, parking, and entry instructions. The link to the District's 2021 Graduation Ceremony webpage can be found [here](#).

**Do you need a ticket to park?**

Yes, parking passes are required for graduates, guests, and faculty. All of the graduations will have a different pre-order link associated with each school. Please select the link for your school:

[Discovery High School](#)

[Leroy Greene Academy](#)

[Natomas High School](#)

[Inderkum High School AM](#)

[Inderkum High School PM](#)

**Is parking free?**

No. Parking will be \$5 paid by card or pre-purchased only. Sutter Health Park and the parking lots it operates will not accept cash. Parking passes may be purchased in advance for \$5. Credit cards will be accepted upon entry into the Sutter Health Park operated parking lots. Here are the links to pre-order your parking pass.

[Discovery High School](#)

[Leroy Greene Academy](#)

[Natomas High School](#)

[Inderkum High School AM](#)

[Inderkum High School PM](#)

**Is handicap parking available?**

Yes.

**Can we combine two six-person pods into one 12-person pod?**

No. Seating will be permitted in assigned, ticketed seats only. This will be strictly enforced. Each pod is for one household, only, and all guests must be residents of California.

**Will concession stands be open?**

Eating and drinking will be permitted in assigned seats only. Concourse concessions areas will be closed and all food and drinks will be delivered to guests in their seats via ordering from a mobile app. App information will be provided closer to the event, and information on how to download the app will be available on our video board prior to the ceremony. Concourse concession areas will be open for purchase of food and beverages. Guests may order their food at a concession stand, and return to their seat to consume. Concession stand purchases will be in the form of electronic payment only.

**Will restrooms be open?**

Yes.

**Will there be a graduate procession into the ceremony?**

Yes.

**Will seats be assigned for graduates?**

To maintain physical distancing, graduates will be assigned to a seat by alpha.

**What if I want to take off my mask? I am fully vaccinated. Do I have to wear a mask?**

Despite personal vaccination status, masks are required and must be worn correctly at all times. Anyone who does not comply with the mask policy will be asked to leave.

**Will my young child under the age of 3 have to wear a mask if they attend?**

Per state guidelines, anyone over the age of 2 years is required to wear a mask covering their nose and mouth at all times except when actively eating or drinking in an assigned seat. Use of face coverings is mandatory throughout the stadium in all settings, unless actively eating or drinking in assigned seats or exempted.

**Will the ceremony be live streamed?**

Yes

**Will the ceremony be recorded for later viewing?**

Yes

**What about photographs?**

The school has partnered with LifeTouch for graduation photography. Graduates will be photographed as they cross the stage. While a mask/facial covering must be worn when crossing the stage, you will be permitted to remove your mask briefly for the portrait. Following your photo you must put your mask/facial covering back on.

**Where can I find program information?**

Program information will be posted on the school website, sent via email to families and available the day of the ceremony via QR code. The QR code works in the same way as a barcode at the supermarket. It is a machine-scannable image that can instantly be read using a Smartphone camera. When your Smartphone scans this code, it translates that information into a document you can read.

**How to Scan a QR code on an Android and iPhone**

Press and hold the home button.

Then tap Lens.

Point your camera at the QR code.

Then tap the magnifying glass icon to scan the QR code.

Finally, tap the pop-up notification.

**Will diplomas be distributed at the ceremony?**

Yes

**Where do I meet up with my graduate after the ceremony?**

Graduates will exit out of the Right Field Gate, and families will exit out of the Main Gate. Families may connect with their graduate on Ballpark Drive (the street will be closed), or in the parking lot. Families will be encouraged to leave the ticket plaza/main gate area shortly after the ceremony ends. Per state guidelines, congregating post-ceremony is highly discouraged.

**Will you allow late entry to the ceremony once it has started?**

Yes, gates will remain open during the ceremony. To enter, guests must have their mobile ticket ready to scan.

**COVID PROTOCOL**

**Mobile Ticketing:** Please ensure that all students have distributed their tickets to the correct persons prior to arrival. We want to ensure as smooth of an entrance process as possible, starting with every person having their ticket up on their mobile device ready for scan.

**Physical Distancing:** Guests are encouraged to maintain a 6-ft distance between themselves and anyone outside of their household beginning at the gate entrance line and once inside the stadium. Congregating is discouraged. Security and ushers will encourage everyone to find their reserved seat upon entry.

**Hand Sanitizing Stations & Surface Transmission:** Sutter Health Park will have numerous hand sanitizing stations available for use throughout the ballpark. All areas of the ballpark accessed by guests will be cleaned and disinfected at regular intervals using processes and products approved by the CDC and EPA for use against COVID-19.