# Path to Successful Communication – School Sites

When a question/concern regarding a school site surfaces, please use the following Path to Successful Communication

<table>
<thead>
<tr>
<th>Step 1:</th>
<th>Address the matter with the site <strong>Staff Member</strong> directly (teacher, coach, etc.)</th>
</tr>
</thead>
<tbody>
<tr>
<td>Step 2:</td>
<td>If unresolved, please contact the school’s <strong>Principal or Designee</strong></td>
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<td>Step 3:</td>
<td>If unresolved, contact <strong>CCS</strong> (Constituent and Customer Services) for informal resolution at (916) 561-5253</td>
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<td>Step 4:</td>
<td>If unresolved, CCS will contact the <strong>Supervisor of Schools</strong> or appropriate <strong>Department</strong></td>
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<td>Step 5:</td>
<td>If unresolved, a formal complaint may be submitted in writing to <strong>CCS <a href="mailto:customerservice@natomasunified.org">customerservice@natomasunified.org</a></strong></td>
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</tbody>
</table>

- Early Learning (preschool), Amanda Garcia
- American Lakes School, Brian Sanino
- Bannon Creek School, Suzen Holtemann
- H. Allen Hight Elementary, Andrea Mitchell
- Heredia-Arriaga School, Elizabeth Aguirre
- Heron School, Stephanie Schulzkump
- Jefferson School, Danisha Keeler
- Natomas Park Elementary, Maurice Gause
- Paso Verde School, Amy Whitten
- Two Rivers Elementary, Colleen Perry
- Witter Ranch Elementary, Patrick Birdsong
- Discovery High School, Matt Hinton
- Inderkum High School, Scott Pitts
- Natomas High School, Marcel Baker
- Natomas Middle School, Erik Jones
- Leroy Greene Academy, David Rodriguez
- Larry G. Meeks Academy, Esther Perez

Revised: July 2023